

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Application of

Examiner: Elahee

Elsey et al.

Group Art Unit: 2614

Serial No.: 10/766,498

Filed: January 27, 2004

For: TECHNIQUE FOR EFFECTIVELY PROVIDING CONCIERGE LIKE
SERVICES IN A DIRECTORY ASSISTANCE SYSTEM

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REQUEST FOR RECONSIDERATION
PETITION TO WITHDRAW HOLDING OF ABANDONMENT

SUBMITTED VIA EFS WEB

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

SIR:

In connection with the above-referenced application, please enter the following Request for Reconsideration in response to the Decision on Petition Dated January 24, 2010. The Original Pertition was filed on November 1, 2010 along with a related Amendment. However, when the EFS submission was prepared, the "Petition" submission appears to be a double scan of the Amendment (in other words two copies of the Amendment were submitted rather than a Petition and an Amendment). Thus, the Decision denied the Petition because it was not attached to the Petition filing.

Applicants respectfully re-submit the Petition (as follows) and request reconsideration on the merits. Applicants note that the Petition statements address the issue of Power of Attorney and mailing address.

A Notice of Abandonment was issued on October 25, 2010 indicating that the present application is abandoned (as of October 9, 2010) for failure to respond to the April 9, 2010 Office Action. Applicants became aware of the Abandonment as a result of a report from the prior Patent Counsel for this application.

Applicants note that both the Amendment and the Notice of Abandonment were mailed to the prior counsel as opposed to the present counsel. Copies of the documents are available on the U.S. Patent Office PAIR system (see Notice of Abandonment mailed October 25, 2010 and Office Action mailed April 9, 2010).

Applicants submit that the present counsel submitted the necessary paperwork for a change of Power of Attorney (to customer #39600- Sofer & Haroun L.L.P.) on June 10, 2008. In fact, the U.S. Patent Office PAIR system has this document recorded (entered on June 12, 2008). Applicants submit that due to the error of the U.S. Patent Office in not correctly recording the properly submitted Change of Power of Attorney and Change of Correspondence Address of June 10, 2008, Applicants did not receive the April 9, 2010 Office Action.

Applicants request that:

- 1) The June 10, 2008 Change of Power of Attorney and Change of Correspondence Address that is already in the U.S. Patent Office PAIR system be properly entered into the U.S. Patent Office mailing address system;
- 2) That the current status of Abandonment be withdrawn; and
- 3) That the concurrently filed Amendment be entered in response to the April 9, 2010 Office Action.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Respectfully submitted,

SOFER & HAROUN, L.L.P.

By /Joseph Sofer/
Joseph Sofer
Reg. No 34,438
317 Madison Avenue
Suite 910
New York, NY 10017
(212) 697-2800
Customer # 39600

Dated: January 31, 2011